**Original** Article

# A Novel Feature Extraction Classifier for Hateful, Offense, and Neutral Content on X

Anjani Kumar

Cluster Innovation Centre, University of Delhi, Delhi, India.

Corresponding Author : anjaniverma29@gmail.com

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**Abstract** - With the rapid growth of online social networks, content censorship remains controversial, dividing people into two groups, one supporting hateful content and the other supporting neutral content. This paper addresses the problem of classifying a tweet as hateful, offensive, or neutral content, which uses Term Frequency Inverse Document Frequencies (TFIDFs) for feature extraction. It uses the X dataset to train the proposed classifier model, and the results show that Gaussian Naive Bayes is the best-performing model after hyperparameter tuning of TFIDF features.

Keywords - IDF, X, Hate speech, Offensive, Data cleaning.

# **1. Introduction**

Micro-blogging websites and online social networks are much more popular among Internet users than other websites. People of various ages, ethnicities, and hobbies increasingly use the services that Twitter, Facebook, and Instagram offer. Their rapidly growing content is an intriguing example of big data. Researchers interested in understanding people's opinions, users' sentiments, and interests have been attracted to this type of big data. Although these websites provide a public forum for people to express their ideas and beliefs, it is nearly impossible to police the posted content. Taking advantage of this, people with different backgrounds, cultures, and beliefs tend to use aggressive and hateful language [1]. Nowadays, with the growth of online social networks and increasing conflicts around the world, content censorship remains a controversial topic, dividing people into two groups, one supporting it and the other opposing it. It is even easier to spread such trends among young and older generations to other "cleaner" speeches. For these reasons, [1] argues that collecting and analyzing temporal data allows decision-makers to study the escalation of hate crimes following "trigger" events. However, official information regarding such events is scarce, given that hate crimes are often not reported to the police. Social networks [2] in this context present a better and more rich, yet untrustworthy and full of noise, source of information. To overcome noise and the unreliability of data, an efficient way to detect hateful and offensive posts in the data collected from social networks is required. To tackle this issue, "toxic language" must be defined. Toxic language [3] is segregated into two categories: hate speech and offensive language. "Hate speech" is defined as "any speech that attacks a person or a group based on attributes such as religion, race, ethnicity, gender, gender identity, sexual orientation, or disability." Offensive language [3] can be described as a text that includes abusive slurs or derogatory expressions. Filtering hateful tweets [4] manually is not scalable, urging researchers to identify automated alternatives. Most of the earlier work revolves either around manual feature extraction or the use of representational learning methods, which are then followed by a linear classifier. This work classifies a tweet as hateful, offensive, or neutral [20]. The task is challenging due to the intrinsic complexity of the natural language constructs; there are various forms of hatred, hate tweets are targeted at different targets, and the same meaning can be represented in various ways. This paper addresses the task of text classification in terms of hateful content, which uses

- A language-agnostic solution that does not use pretrained word embedding [5]
- An experiment with the model on an X dataset was conducted to determine its performance on the classification task.

The proposed solution uses the X dataset to train the classifier model using Term Frequency Inverse Document Frequency (TFIDF) for feature extraction. The results show that after hyperparameter tuning of TFIDF features, the Gaussian Naive Bayes is the best-performing model.

The remainder of this paper is organized as follows: Section 2 presents recent work in the background. Section 3 explains the proposed method, and Section 4 describes the experiments and results in detail. Finally, the paper is concluded with future scope in Section 5.

## 2. Background

The problem is primarily portrayed as a supervised document classification task by the existing methods, which fall into two categories: the classic methods, which use manual feature engineering that is then used by algorithms like SVM, Naive Bayes, and Logistic Regression, and the deep learning methods, which use neural networks to learn features from raw data automatically. [6], divided the classification job into two classes using n-gram, linguistic, syntactic, and pre-trained "word2vec and comment2vec" features and achieved an accuracy of 90 [9]. Some projects focus on identifying hate speech on Twitter. [7] used unigram features to target the identification of hostile tweets toward Black individuals, with a binary classification accuracy of 76%. A certain gender, ethnic group, race, or other attribute that made the gathered unigrams connected to that particular group was determined to be the focus of the hate speech.

This makes it more difficult to identify hate speech against other groups using the built-in Unigram lexicon. [2], used word relationships and "bag of words" (BoW) properties to identify hate speech. Since 2018, many studies have addressed cross-dataset generalization due to the rise of datasets on hate speech and foul language. [8], developed a variety of models and applied them to four different datasets.

Among the models were CNN-GRU [9], which performed better than earlier models on six datasets [11], and LSTM, one of the most widely used neural networks in text classification. Using character-level features makes the models systematically more attack-resistant than using word-level features [10], and experiments demonstrate that adversarial training does not fully mitigate the attacks. The challenges in existing research are as follows:

- 1. It is difficult because language analysis of common datasets reveals that hate speech lacks distinctive and discriminatory characteristics.
- 2. Out-of-Vocabulary (OOV) terms are a potential problem with pre-trained embedding, particularly on Twitter data, because of the nature of tweets. Preprocessing will, therefore, be carried out in a way that assists in lowering the language's noise and, consequently, the OOV scale.
- 3. This paper will refrain from dividing lengthy tweets into two during the preprocessing stage because it has been demonstrated that doing so results in the loss of linguistic information, even though tweets hardly ever contain two complete sentences.
- 4. Training using domain-specific data is anticipated to improve performance on tasks such as hate speech detection [12]. Nevertheless, the findings of earlier studies indicated little advancement and did not demonstrate significant gains in feature capture. As a result, domain-specific corpora are not used to train the model.

## **3. Materials and Methods**

Initially, the dataset was preprocessed, making the experiment cleaner. Based on past work results, this paper extracts the features using n-gram from the input text and weights them using TFIDF. Then, these features are fed to different classification heads to compare their performances. Let us start with TF in TFIDF, which means term frequency. In document "d," the frequency represents the number of instances of a given word "t." Therefore, it becomes more relevant when a rational word appears in the text. Since the ordering of terms is insignificant, a vector can describe the text in the bag of term models. Each specific term in the paper has an entry with the term frequency value. The weight of a term that occurs in a document is simply proportional to the term's frequency [19].

$$tf(t,d) = \frac{count of t in d}{number of words in d}$$
(1)

Now, let us move on to the IDF in the TFIDF, which stands for Inverse Document Frequency. To understand inverse document frequency, let us first understand document frequency. Document Frequency (DF) tests the meaning of the text, which is very similar to TF, in the whole corpus collection. The only difference is that in document d, TF is the frequency counter for a term "t," while DF is the number of occurrences of the term "t" in the document set N. In other words, the number of papers in which the word is present is DF.

$$df(t) = occurrence of t in documents$$
(2)

Thus, inverse document frequency mainly tests how relevant the word is. The key aim of the search is to locate the appropriate records that fit the demand. Because TF considers all terms equally significant, the term frequencies can be used to calculate the weight of the term in the paper. First, find the document frequency of a term by counting the number of documents containing the term.

$$df(t) = N(t) \tag{3}$$

Where df(t) is the document frequency of the term "t", and N(t) is the number of documents containing the term "t." Term frequency is only the number of term instances in a single document. However, the frequency of the document is the number of separate documents in which the term appears, and it depends on the entire corpus. Now, let us look at the definition of the frequency of the inverse paper. The IDF of the word is the number of documents in the corpus separated by the frequency of the text [18].

$$idf(t) = \frac{N}{df(t)} = \frac{N}{N(t)}$$
(4)

The more common word is supposed to be considered less significant, but the element (the most definite integer) seems too harsh. After that, take the logarithm (with base 2) of the inverse frequency of the paper. So the idf of the term "t" becomes:

$$idf(t) = log\left(\frac{N}{df(t)}\right)$$
(5)

Finally, TF-IDF can be computed by multiplying the Term Frequency and Inverse Document Frequency:

$$tfidf(t,d) = tf(t,d)^* idf(t)$$
(6)

All the clean tweets were combined into one giant corpus and then weighted each element in the corpus by its TF-IDF. A variation for feature extraction is tried wherein, instead of extracting features directly from the corpus, the hate level of each word present in the corpus and weighing TFIDF against those features are identified. (Figures 1 and 2) classified the most frequently occurring words obtained from the dataset as hate or non-hate [16], generated using the WordCloud library in Python:



Fig. 1 Non-hate words

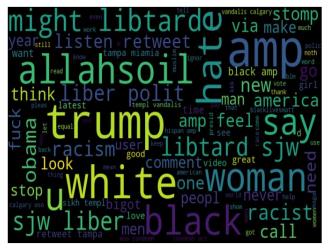


Fig. 2 Hate words

This section used the five machine learning algorithms [13] to compare and provide a mathematical foundation for how they work. Logistic regression is a statistical method for predicting binary classes. The outcome or target variable is dichotomous. Dichotomous means there are only two possible classes. For example, it can be used for cancer detection problems. It computes the probability of an event occurring. It is a special linear regression case where the target variable is categorical. It uses a log of odds as the dependent variable. Using a logit function, logistic regression predicts the likelihood of occurrence of a binary event.

$$y = b_0 + b_1 X_1 + b_2 X_2 + \dots + b_n X_n$$
(7)

Where, y is a dependent variable and  $X_1$ ,  $X_2$ ,...,  $X_n$  are explanatory variables.

The Sigmoid Function:

$$p = \frac{1}{1 + e^{-y}}$$
(8)

Applying Sigmoid Function on Linear Regression:

$$p = \frac{1}{1 + e^{b_0 + b_1 X_1 + b_2 X_2 + \dots + b_n X_n}}$$
(9)

A variation of Naive Bayes that supports continuous data and adheres to the Gaussian normal distribution is called Gaussian Naive Bayes. The Bayes theorem serves as the foundation for naive Bayes classifiers. Naive Bayes classifiers are based on the Bayes theorem. The strong independence assumptions between the features are one of the assumptions made. These classifiers assume that a feature's value is unrelated to any other feature's value. Naive Bayes classifiers are highly effective at training in supervised learning scenarios. To estimate the parameters required for classification, naive Bayes classifiers require a small amount of training data. A common presumption when working with continuous data is that each class's continuous values are distributed using a normal (or Gaussian) distribution. It is assumed that the features' likelihood is:

$$P(x_i | y) = \frac{1}{\sqrt{2 P s_y^2}} exp(-\frac{(x_i - m_y)^2}{2 s_y^2})$$
(10)

The variance is sometimes assumed to be independent of Y (i.e., i), or independent of  $X_i$  (i.e., k) or both. Gaussian Naive Bayes is a supervised learning technique that supports continuous valued features and models. Decision trees are tree-structured classifiers used for classification and regression problems, with decision nodes making decisions and leaf nodes representing outcomes. Random Forest is a machine-learning algorithm based on ensemble learning, combining multiple classifiers to improve model performance. It works in two phases: creating the random forest and making

predictions for each tree. Gradient boosting classifiers combine weak learning models to create a strong predictive model [15], often using decision trees. Gradient boosting models are popular for classifying complex datasets and depend on a differentiable loss function. Custom loss functions can be used, and gradient boosting systems do not need to derive new loss functions every time the boosting algorithm is added.

## 4. Results and Discussion

## 4.1. Dataset

The dataset contains 31962 tweets. After running a quick Pandas profile, the following results are as follows: the "label" column represents the categorization of tweets. 0 represents a clean tweet, whereas 1 represents a hateful tweet. The ratio of hateful tweets to not-hateful tweets is 2242:29720, or approximately 1:13, which means every 1 in 14 tweets is offensive. The dataset structure is shown in Table 1.

Table 1. Head of the Raw Dataset

	Id	Label	Tweet	
0	1	0	@user when a father is	
	1	0	dysfunctional and is s	
1	2	0	@user @user, thanks for #lyft	
	2	0	credit I can't us	
2	3	0	bihday your majesty	
3	4	0	#model i love u take with u all	
	4	0	the time in[14]	
4	5	0	factsguide society now	
	5	0	#motivation [14]	

The Pandas Profiling Report and overview report can be seen in Figures 3 and 4.

Pandas Pro	filing Report		Overview	Variables	Interactions	Correlations	Missing values	Sampl
	label	Distinct	2		0	29720		
	Categorical	Distinct (%)	< 0.1%		1	2242		
		Missing	0					
		Missing (%)	0.0%					
		Memory size	249.8 KiB					
						Tog	gle details	
	tweet	Distinct	29530		love u take wi	319		
	Categorical HIGH CARDINALITY	Distinct (%)	92.4%	aww yeat	und a way ho n it's all good d #grateful no	82 75 56		
		Missing	0	@user yo	u might be a	40		
		Missing (%)	0.0%	Other	r values (29525)	31390	-	
		Memory size	249.8 KiB					
						Tog	gle details	

Fig. 3 Pandas profiling report

	Characters and Unicode		Unique	
Total	2708448	Unique	28836	
character	rs	Unique	90.2%	
Distinct	163	(%)	50.276	
962831				
Distinct scripts	2			
Distinct	2			
3	Unicode Total character 3962831 Distinct categorie Distinct scripts Distinct	Unicode Total 2708448 characters Distinct 163 characters Distinct 19 categories Distinct 2 scripts Distinct 2	Unicode Total 2708448 characters Distinct 163 characters Distinct 19 categories Distinct 2 scripts Distinct 2	

The dataset is preprocessed by removing "@" tags and "words" and making the sentences all lowercase to achieve the final dataset (see Table 2).

#### 4.2. Experimental Setup

The scikit-learn [10] library in Python is used for training and experimentation. Jupyter Lab is used to execute the experiments. TFIDF is used for feature extraction from a document or a set of words.

Table 2 Head of final clean tweat dataget

	Label	Tweet		
1	0	when a father is dysfunctional and is so selfi[14]		
2	0	thanks for the credit I can't use cause they don't[14]		
3	0	bihday your majesty		
4	0	i love u take with urd+-!!!		
5	0	factsguide: society now		

#### 4.2.1. Experiment A

A corpus of tweets used for feature extraction using TF-IDF is presented in Figure 5.

['homicides rose in most big cities this year - the wall street journal', 'we might be going to hell, but we're not surprised " at', 'reject news - my latest aicle on', '', ugly' comments on the embarrass new yorkers', you forgot because vetting people from terrorist is. domb', 'downared value chain videos at '), 'y young + - relevant read for all women in fjournalism', 'both &mpp;' you might be a libtard if...', 'those replies. is dead tho. d', 'girls in the world nude yong girl', 'finally gets s upreably called out on via', 'no it doesn't, germans, even fascists rape too. so how should help?', 'the "monster law" made by yrepoblical mankers that discrimantic, but wortes 'with man sungcial precision...', 'no, we can see they have been ins trumental in promoting false narrative ∓ abetting divisive blm agenda.', 'women nude anal and 1 girls', 'how liberal ins titutionalized white supremacy', 'runs his mouth endlessly like both have lost. and yet, ppl only take glee in her losing. pe 'hap?', '(a'runs videos at ), ''this's insane at thorrifying hopes for america', you might be a libtar d f..., 'the for', 'le hours or walking in as unoma', 'you, i concur. as do nearly 3 million voters.', 'aren't protesting because a won-they do so because trump has fuhered ∓al', 'aren't protesting because a won-they do so because trump has fuhered ∓al', 'advant ob the raiser stoke and with a maris studied american trappares have also lost their homes by the millions al al, 'I couldn't end without mertioning', 'if you are pa of the 64.2 mil who rejected his business. ∓ must be stoppeal', 'amers the submilling methat but is see amy every other in', 'the moles is that thereas no space for alternative explanations, al', 'Amp; joseon people in japan, will abuse the for claims of om righ.

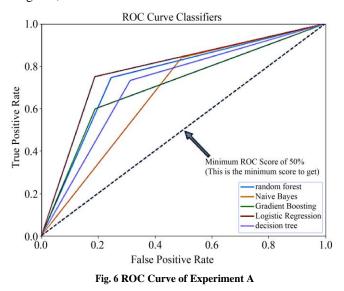
#### Fig. 5 Corpus head

The extraction features from the above corpus using TF-IDF are done. After feature extraction, the feature dataframe is obtained. Then split the feature dataframe into 2 categories: hate features with label = 1 and non-hate features with label = 0. After splitting the features, the training set contained 90 percent of all the hate features and 40 percent of all the non-hate features. The proportion is such that the train set overall contained a balanced proportion of hate to non-hate tweets. The ROC scores obtained are shown in Table 3.

Classifier	Accuracy Score	ROC AUC Score	
Logistic Regression	0.804	0.785	
Gaussian NB	0.547	0.667	
Random Forest	0.759	0.754	
Decision Tree	0.668	0.691	
Gradient Boosting	0.791	0.710	

The ROC curve for the classifiers using the previouslymentioned ROC scores is depicted. To briefly explain ROC AUC scores, an ROC curve, also known as a receiver operating characteristic curve, is a graph that displays a classification model's performance overall classification thresholds. The False Positive Rate (FPR) and True Positive Rate (TPR) are plotted. The acronym AUC represents "Area Under the ROC Curve." That is, AUC calculates the total two-dimensional area from (0,0) to (1,1) beneath the complete ROC curve (think integral calculus). AUC (Area Under the ROC Curve) is shown in Figure 6.

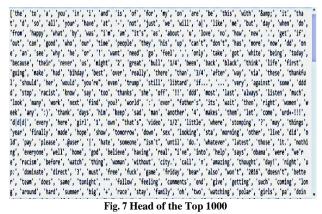
AUC provides an overall performance metric across all potential classification criteria. Classifiers that produce curves toward the upper-left corner indicate better performance. As the curve approaches the 45-degree diagonal, the test is less accurate.



As the ROC scores and ROC curves show, logistic regression produces the best results for hate speech detection.

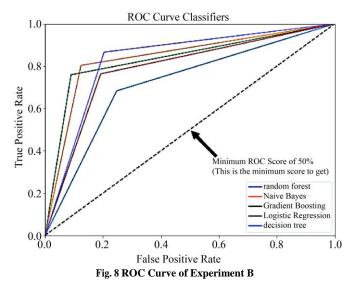
## 4.2.2. Experiment B

Instead of directly extracting features from the corpus, the corpus is split further into words. Then, the 1000 most frequently occurring words in the dataset (see Figure 7) are obtained using a counter. Now, assign a hate level to each of these words. Since each tweet was classified using labels, that classification lost its semantic sense when splitting the tweets into words. For example, the word "the" occurs in a hate tweet with a label = 1 and a non-hate tweet with a label = 0. The concept of hate level is brought up to decide whether the word "the" can be classified as hate.



Each word was assigned a hate level relative to the maximum hate level possible. So, for example, if a word occurs in 100 tweets, with 80 being hate tweets, the word will be classified as having a hate level greater than 0.5.

Assigning 0.5 as the breaking point for the experiment that decides a word having a hate level greater than 0.5 will be classified as a hate word, and any word having a hate level of 0.5 or less will be classified as a non-hate word. The features are extracted using TF-IDF based on the hate levels assigned to the words. The following ROC scores were obtained in Table 4.



Classifier	Accuracy Score	ROC AUC Score	
Logistic Regression	0.741	0.785	
Gaussian NB	0.870	0.839	
Random Forest	0.747	0.717	
Decision Tree	0.801	0.831	
Gradient Boosting	0.899	0.834	

Table 4. Results of Experiment B

Using the above ROC scores, the ROC curve for the classifiers is plotted in Figure 8.

## **5.** Conclusion

Existing hate speech detection models perform poorly on new, previously unseen datasets. This is due to the limitations of existing NLP methods, the difficulty of constructing datasets, and the nature of online hate speech, which are frequently interrelated. The behavior of social media users, and particularly haters, poses an added challenge to existing NLP approaches. Feature engineering and dataset extraction are major in determining the outcome.

In the future, the aim is to build a richer dictionary of hate speech patterns that can be used, along with unigram, bigram, and trigram features that include users' tendencies to post hateful and offensive online texts. The major plan is to experiment with state-of-the-art deep learning architectures like LSTM and GRU to increase accuracy. The work also intends to use larger datasets from across the web to train and test the classifiers and investigate the rise and fall of cyberhatred on online social media platforms.

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